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IN THE SPECIFICATION

Please amend the paragraph of the specification from page 3, line 24, through page 4, line 5, as follows:

To achieve the above and other objects, the invention permits the measurement of system performance across a complex System. The System can comprise multiple mainframe computers, data and application servers, and clients (user workstations), and multiple networks using a variety of communications protocols (including both IBM Mainframe protocols and client/server protocols). The System might also include Web servers connected to the Internet (or an organization's Intranet) and user workstations connected to the System via the Internet. (Throughout the present specification, it will be understood that IBM is a trademark of International Business Machines Corporation of Armonk, N.Y., U.S.A.)